



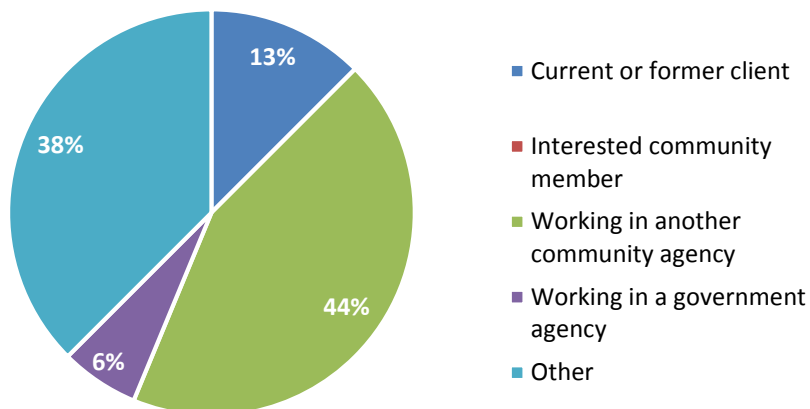
Community Forum 2 November 2017 Summary of Feedback

16 surveys completed.

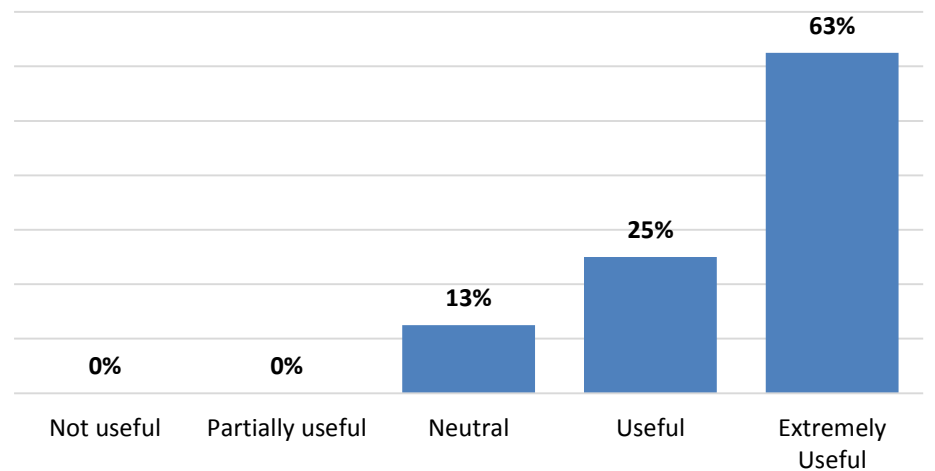
30 Attendees who signed in

The Community Forum was hosted by FamilyCare in its Wallan office.

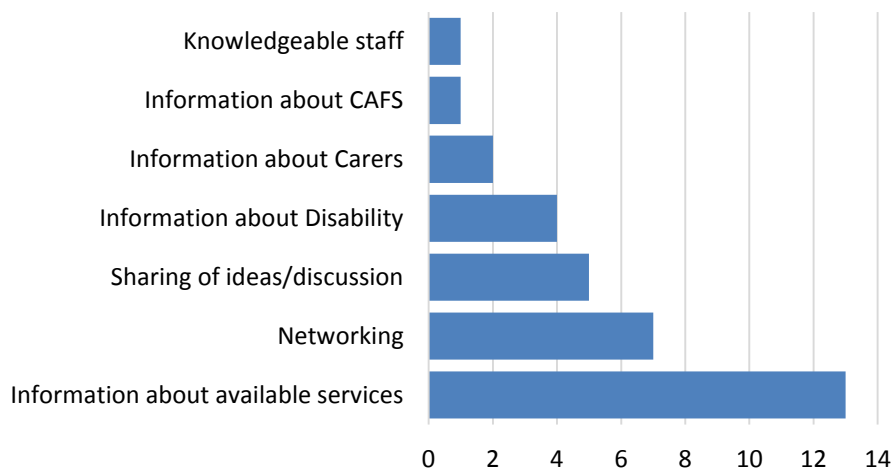
People in attendance



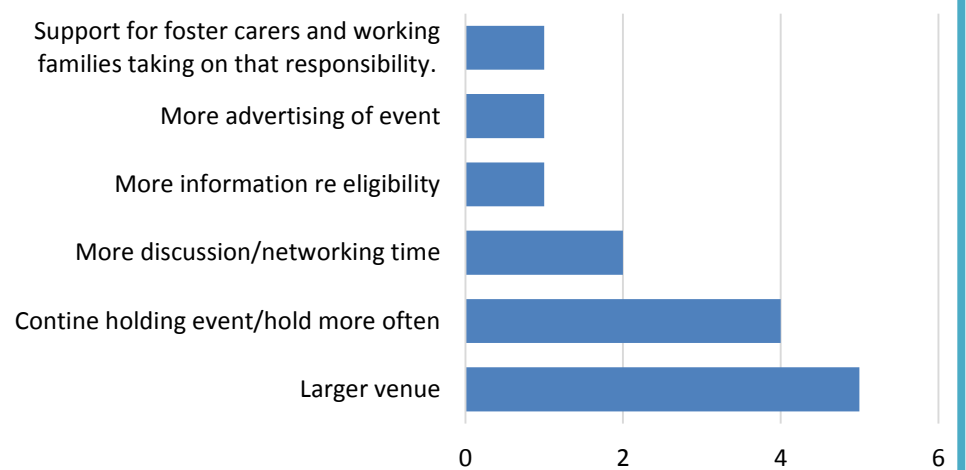
Value of forum



Valuable aspects of forum



Suggestions



Comments

Extremely informative session; fantastic!

Local government

Many thanks for organising; very informative.

Child care organisation

Good information session

Other community agency

Thank you for hosting a very valuable event. Happy to participate in any ongoing forums

Other

Thank you!

Government agency

Community Forum Discussion

These comments and ideas came from comments made during the general information session at the beginning of the day and from the round table discussions held in the break-out groups.

How do you think our services could be better known?

Promotion of services through:

1. Allied health services
2. Pharmacies
3. Schools
4. Churches
5. Hospitals
6. Local Councils
7. Libraries
8. Early Years MCH Services
9. Community service directories



Promote services by:

1. Attending local events
2. Presentations in schools
3. School newsletters
4. Brochure drops
5. Public educational seminars

Disability Support Services

Prefer to access program locally



NDIS information sessions

Work with schools to support staff working with children with a disability

Gap: preschool respite during school holidays

Carer Support Services

Carer package access via My Online Aged Carer account

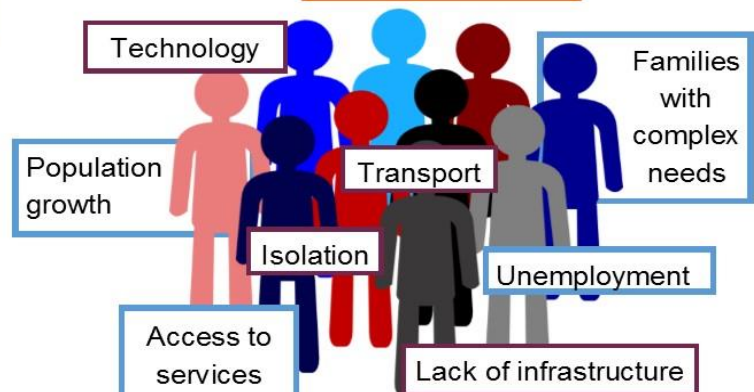


Easy to access

Gap: younger carers

More service promotion

Key issues



Children and Family Services

Programs dealing with:

1. Family violence
2. Mental health
3. Financial difficulties
4. Parenting skills
5. Alcohol and drugs
6. Child behaviour



More social programs e.g. playgroups

Consumer advisory group/forum for promotion and outreach