

Access, Equity and Inclusion Strategy 2017-2022

Access

We will:

- Consider the physical needs of people who use our services or access our premises in all design, development and review steps.
- Identify obstacles that make it hard for people to obtain access to FamilyCare premises and address them.
- Make our written and other published information clear, accurate and easy to understand for as many people as possible.

Participation

We will:

- Invite input and use it in service planning and review.
- Celebrate diversity in our community and across our staff and volunteers.
- Support people to participate in their community, to their full potential.
- Improve our capacity to attract and support diverse staff and volunteers, reflective of our community.

Vision

Strong, Resilient families and communities.

FamilyCare respects all people and their right to reach full potential.

Services

We will:

- Support events, activities and services that are inclusive and do not discriminate against, or exclude people.
- Advocate strongly for tolerance and diversity in the communities in which we work.
- Constantly learn more about the things that make people different so we can better understand, respect and include.

Transparency

We will:

- Regularly evaluate our progress against these commitments.
- Provide public reports, at least once a year, outlining our actions.