

2021/22

ANNUAL REPORT



Staying strong and
confident



FamilyCare, our clients and the wider community have all felt the impact of Covid-19 over the past two years. This year our theme is "Staying strong and confident" in everything we do, in spite of the hardships we face as a team and personally.

Contents

- 1 Our Vision & Values
- 2 Meet our Board
- 3 Chairperson's Report
- 4 Message from the CEO
- 5 Service Development Report
- 6 Family Programs
- 7 Child and Family Services Lower Hume
- 9 Early Years
- 11 Child Wellbeing & Family Violence
- 12 Disability Support Services
- 13 Carer Support Services
- 15 Volunteer Program
- 16 Financial Counselling Services Report
- 17 Christmas 2021 Report
- 18 Evaluation and Research Report
- 19 Service Statistics
- 21 Organisational Chart
- 22 Financial Report
- Acknowledgments



FamilyCare commenced in Shepparton in 1984. We offer a range of services to families and young people in Shepparton, Seymour, Cobram, Kinglake, Wallan and surrounding districts.

FamilyCare assists families and individuals to enhance their strengths throughout their lives.

Our offices are located on the traditional lands of the Yorta Yorta and Wurundjeri Woi Wurrung in the North and the Taungurung in the south. We pay our respects to the traditional owners, their cultures and to their elders past and present.



Our Vision and Values

FamilyCare works with individuals, families and communities to increase wellbeing, build strengths and encourage optimism. Our vision is strong families and communities.

RESPECT - for all people and of their right to reach full potential

EMPOWERMENT - of clients and staff to achieve individual and collective goals

INTEGRITY - actions consistent with beliefs

LEADERSHIP - on issues which impact adversely on individuals, family and community

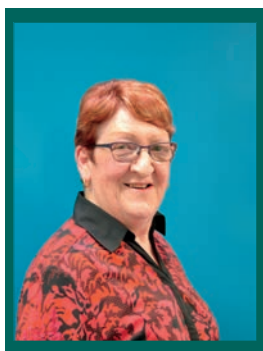
COMMUNICATION - a commitment to open and ongoing dialogue with all stakeholders

PROFESSIONALISM - in all aspects of our work

Meet our Board



Chairperson
Ann Sexton
Commenced 2014



Vice- Chairperson
Wendy Lewis
Commenced 2014



Treasurer
Tim Gubbins
Commenced 2003



Secretary
Danny Whyte
Commenced 2019



Board Member
Albert Kellock O.A.M
Commenced 1984



Board Member
Betty Dale
Commenced 2004



Board Member
Marina Klooster
Commenced 1997



Board Member
Ian Ritchie
Commenced 2021



Board Member
Nigel Liggins
Commenced 2021

Chief Executive Officer

David Tennant

Auditors

Goulburn Murray Audit Services

Life members

1998 Roger Furphy
1998 Albert Kellock
2006 Geoff Adams
2016 Aileen Kemp

Patron

Jeff Tracy



Australian Government
Department of Social Services



Chairperson's Report



**Ann
Sexton**

I began last year's annual reflection noting that we were then 18 months into a Pandemic that most of us thought would be 12 months at most, and that then we would be looking forward to a return to our 'pre-covid' lives.

However, covid continued to have other plans for us all, and once again, in these immediate past 12 months, we've been required to respond, react and cope with its ongoing impact on all our lives. For many in actual fact, this past year has indeed been the hardest of the pandemic. It has tested us all.

Staying Strong and Confident – this year's report theme – truly sums us up I believe.

As an organisation we haven't buckled, we haven't given up, we've continued to operate, provide quality service, try new things, develop ideas, build our internal resilience and generally 'get on with it'.

As the Board Chair, and on behalf of the Board, we could not be prouder.

The Board would like to acknowledge and sincerely thank every staff member and volunteer for their personal and collective contribution to ensuring FamilyCare was able to, not just survive, but thrive in all areas of our organisation and aspects of our work.

A particular note of thanks to David and his leadership team for enabling all staff and volunteers to work in an environment where effective leadership resilience is modelled on a daily basis

The continued challenging times did not prevent FamilyCare from maintaining its high quality service delivery to our clients, nor from achieving some additional significant outcomes. We were able to register our first ever Reconciliation Action Plan and have begun work towards the commitments we've made as part of this living document.

We responded proactively to the 'call to arms' from the broader service sector when over a third of our Shepparton community was plunged into isolation.

The Board undertook some intensive professional learning around contemporary governance, including our long-term strategic outlook. This was a great opportunity to all come together with privileged time to work on ensuring we continue to govern in the most effective way.

Buildings wise we were able to begin the long awaited Cobram office renovation, undertake some important security upgrades at the Shepparton office as well as continue to work with the Fight Cancer Foundation in the redevelopment of our Dunlop street property.

Staying Strong and Confident can mean different things to different people. I encourage you to reflect on what this might mean for you, both personally, professionally and as part of the broader FamilyCare family.

For me, as the Board Chair, it's about ensuring my leadership is confident and effective and that I, along with every Board member, positively model the values of our organisation at all times.

Our strength, has always been and continues to be, in our care for each other.

CEO's Report

On any measure, the 2021-22 financial year was challenging. Without becoming overwhelmed, it was important to ensure staff, volunteers and our clients had opportunities to reflect on and share the impact of those challenges. As the second year of the pandemic became the third, the boost in morale that came from access to vaccinations and an easing of most major restrictions, gave way to changed realities. Service systems, especially health services, were under overwhelming pressure and cost-of-living increases were having a significant impact.

With that as backdrop, it would be understandable if community organisations like FamilyCare reverted to a type of 'survival mode'. Do what needs to be done, as well as it can be but avoid risk and conserve energy until the pressures recede. The following pages of this report evidence instead a commitment to continue evolving and innovating, in the face of considerable adversity.

There were many impressive achievements across the year. Here are just a few:

- FamilyCare embraced the opportunity to trial new programs and service approaches, including involvement in enhancing early intervention in the rapidly growing community of Wallan, with our Hub 3756 partners and being part of the Goulburn trial of Putting Families First, with our partners at Rumbalara Aboriginal Co-op as the lead;
- Appointing a PhD candidate to an innovative industry-based scholarship opportunity with La Trobe University as FamilyCare seeks to enhance its data and evaluation capacity;
- Commencing a major renovation of our Cobram office, to expand and enhance service capacity in that community;
- Partnering with the Children's Policy Centre at the Australian National University, Burnie Works and the Greater Shepparton City Council, to develop and deliver the nationally significant More for Children research project, allowing children an opportunity to share their experiences of poverty and disadvantage;
- Opening a café in our sensory garden providing clients of FamilyCare's NDIS services a chance to build skills and enhance social interactions; and
- Registering a Reflect Reconciliation Action Plan with Reconciliation Australia and getting to work on the commitments made in that plan.

There are many more examples such as these described throughout this report. None would have been possible without the hard work, enthusiasm and good humour of my colleagues, both paid staff and our wonderful volunteers.

The 2021-22 financial year was challenging and on occasions confronting. With the support and encouragement of our community we all did considerably better than just surviving. It is fitting then that the theme for this Annual Report is Staying Strong and Confident.



**David
Tennant**

Service Development Report

Here are my final comments in last year's report:

"Let's hope next year's report has a new and inspiring theme"

I do think that staying strong and confident is inspiring emerging from what has been another year of challenge with COVID-19. It is great to see us slowly coming out of the shadow and into the sunlight with spring daffodils and canola in full bloom.

To our amazing, resilient staff, who are dedicated and committed to improving the lived experiences of families and carers - thank you. This year's biggest challenge has been recruitment, along with the rest of Victoria. We have been understaffed in all program areas. This places pressure on current staff who are working at full capacity and some more. We are working with a number of recruitment agencies and also have reviewed our internal career progression pathway, both to attract and retain staff.

As reflected in the Service Managers' reports, we have achieved much again this year. To innovate and implement new services, in collaboration with partners is a challenge at the best of times. Trying to be creative, problem solve and design new service responses on zoom is tricky!

The Goulburn Child and Family Services Alliance, has again worked hard to cast a safety net across our catchments, supporting people that need help. It was great to see a number of Alliance partner staff being trained in the Safe and Together model. It certainly makes a difference to have locally trained facilitators to support sector development.

I am looking forward to spending time reflecting on the implementation of a number of programs including The Orange Door, Putting Families First, Early Help Hub, and the Carer Gateway to evaluate our capacity to make a difference to the lives of families. I strongly believe that we must put families first in all of our efforts and seek to understand the levers for sustaining positive change. Too often it's easy to be caught up in policy and strategy without being focused on the reason we work in this sector.

Finally, thank you to our Managers and Team Leaders who have really stepped up this year to provide support across offices, programs, and regions when we needed it the most.

A portrait of Angela Armstrong, a woman with blonde, wavy hair, smiling. She is wearing a dark top with a colorful, patterned scarf or shawl. The background is a solid teal color.

**Angela
Armstrong**

Family Programs

The Family Programs team have battled through another year of pandemic restrictions and consequences. This has led to staff working as flexibly and empathetically as possible with clients, whilst also trying to maintain their own mental health through all the changes affecting themselves and their own families. We have been able to maintain our good humour, morale and the drive to assist others, which is a credit to the whole team. Manager Melissa Knight started taking on much-needed project work early in 2022 and Jaz Emmett has been acting in her position.

Integrated Family Services

The pandemic restrictions and staff succumbing to the illness did affect service delivery and whilst we were not able to meet our quota, each staff member truly did the best possible in the circumstances. Our program also had difficulties with recruiting to fill vacancies. Cobram Office was closed in July 2021 for renovations and is due to be re-opened mid-November 2022. Staff based in this office needed to change to working from home throughout, with occasional trips to work from the Shepparton office for a day, to help them still feel connected with the broader team.

Regional Parenting Services

This program shifted from in-person group parenting programs to being online which added an extra challenge in regard to training staff and having the necessary equipment. What has been interesting is that mid-2022 when restrictions lessened and we re-introduced face-to-face group work, we had a lot more participants enroll for the online format. Throughout the year, we ran 19 group programs attended by 156 participants.

Refugee Minor Program

One of the many consequences of the pandemic was the suspension of refugees arrivals in Australia for an extended time. This affected the arrival of unaccompanied humanitarian minors, so the only new clients we had during the year were transfers from other areas. We started with 24 clients and this dropped to 16 by the end of the year; some turned 18 and left the program and a few others moved to Melbourne for better housing and work options.

Enhanced Multicultural Support Program

In May 2022 we proposed an alliance with Wise Well Women to DFFH to enable us to use their Community Health Educators when working with clients from diverse cultural backgrounds. The educators have a variety of tertiary qualifications and are passionate about supporting each of their multicultural communities. The drop in clients for Refugee Minor Program gave us the availability of an experienced multicultural practitioner to facilitate this project, which will greatly enhance our referrals, engagement and effectiveness of delivery to our multicultural clients; new arrivals in particular. Approval for funding was given at the end of June to cover the year ahead and we are excited to be able to provide an increased level of specialist service.



**Jaz
Emmett**

Most of the Family Programs team from Planning Day 2022





**Naomi
Mazzone**

Child & Family Services – Lower Hume

What another big year of positive outcomes and change!

Our Child and Family Services practitioners have continued to work with a range of families to support positive family functioning, safety and child development. Practitioners work at varying levels of intensity and tailor support to meet the needs within each family.

The Family Preservation and Reunification program was implemented as part of the current sector reform. Part of this change included the transition of our Families First and Cradle to Kinder programs into this new model of service. I would like to acknowledge the support that was provided to families within these programs over a number of years and the great outcomes that were achieved.

Our group work programs continue to grow. Within Men's Counselling, we commenced facilitating two new parenting programs, 'Bringing Up Great Kids' and 'Dads Tuning Into Kids'. We are excited to be offering parenting programs specifically targeting fathers.

We also continue to run Tuning into Kids and Tuning into Teens as part of the regional parenting service; Drumbeat for women and children who have been impacted by family violence within our Harnessing Hope partnership and; PEEP (Parents Early Education Partnership) in partnership with Murrindindi Shire Council.

Participating in this group work helps parents to develop a range of strategies and skills that supports building their confidence and connection with their children. The knowledge and skills gained as a result of COVID-19, has given the team the confidence to deliver these programs in person and online, which provides opportunity to expand our reach in the community.

Strong partnerships saw a consortium of Kids FIRST, Well Ways, Mitchell Shire Council and FamilyCare, successful in a funding request for a pilot early intervention program. The program, known as 'The Hub 3756', is designed to support families and children (0-12 years) within the Wallan community to seek help early and engage with universal services to do so. This exciting project invests valuable resources within an area experiencing so much growth.

During October, we held our annual Children's Week celebration, with the support of the Child and Family Service Alliance and the Department of Education and Training. The Journey Early Learning Centre in Wallan partnered with us, to host a Children's entertainment show – Wozza and the Animals of the Magic Mountains - to celebrate children and their families. This show was live-streamed and viewed by a large audience of children in a range of kindergarten and childcare centres.

During this time, COVID-19 remained ever-present, as staff and the families we work with became adept in confidently navigating the challenges and changes COVID-19 presented. I would like to thank my staff for the commitment and confidence they display each day in their work with children and families.



Case Study: Family Services

Jodie (mother), Shane (father), Angela (14 year old daughter) engaged with FamilyCare's Child and Family Services following parent separation and Angela living out of the home, after her relationships with her parents broke down. (Names changed to protect privacy.)

The Child and Family Practitioner worked with the family to identify their goals and provide support. This included supporting Jodie and Shane to:

- work together and improve their communication in the best interests of Angela,
- provide parent education to understanding their daughter's behavior and appropriate responses,
- purchasing tools and materials for Shane and Angela to complete projects together,
- receive a referral for Shane for financial counselling,
- spend one on one time with Angela to hear her voice as well as do journaling and mindfulness activities with her,
- support Angela with strategies to manage her emotions,
- re-engage Angela into schooling by linking to The Navigator program, enrolling in the Flexible Learning Centre and referring to Horses for Hope equine therapy.

Feedback from Jodie

Angela has achieved so much and become a girl aware of what she can do and how to work through things in her life by herself and with the help of other people. I have my daughter back again which means the world to me and without FamilyCare and my worker I don't know where we would be



Early Years



Noellene Morrow

***“The strength of the team is each individual member.
The strength of each member is the team” - Phil Jackson, the most successful coach in NBA history***

2022 was a year of change during which we experienced the “departure of lockdown”. As an agency and team we stayed strong and confident and continued to serve our community and the children and families within – despite COVID-19 and staff shortages due to illness and vacancies.

We maintained our strength by working together, watching out for each other and checking in on a regular basis, keeping the lines of communication open to ensure as individuals and collectively, we looked after our connection and wellbeing.

We stayed strong in our ability to adapt to changing needs in a short time frame, and confident of our capacity to maintain service delivery and contact with children and families during the challenges of the year.

The end of mandatory lockdowns provided the opportunity for us to return to the office and provide some welcome collegial support. We were able to visit children and their families in their homes – face-to-face, albeit with masks and guidelines to adhere to.

Face-to-face delivery is essential to many of our programs as observation of interactions and care by parents is vital in compiling reports and in the development of strong trusting relationships between workers, children and families to maximize the opportunity for a successful outcome.

I believe staff, the children and their families that we work with, appreciated the continued support during the year. As an agency, teams within teams stayed strong and confident confirming that we could continue providing essential support to our community.



Case study: Parent Child Program

The Parent Child Program received a referral for first-time mum Jennifer who lived in Swan Hill. Jennifer was initially given phone support but it was evident a face-to-face day stay would be more beneficial. Jennifer and her sister, who flew in from Sydney to provide support, travelled to Shepparton and stayed in a hotel for two nights, so she could attend two days of back-to-back day stay.

Over the two days, Early Years Worker Beryl, was able to assist Jennifer to read 5-month-old baby Kai's cues for feeding, early tired signs, sleep requirements and resettling after waking on a sleep cycle. Jennifer also received general parenting information and support with her mental health as she was feeling very overwhelmed and tired.

After two days, Kai was no longer breastfed to sleep – instead, he was placed into the cot awake and given the chance to self-settle. By the last sleep before they were due to leave, Kai did not cry when he was placed into the cot and he was able to go to sleep without any intervention.

Jennifer's confidence also grew and she was able to open up about her journey and very moving story. She and her sister were very thankful to the Parent Child Program for all the support and education received.

Jennifer has had some struggles since going home but is still being supported by Beryl and things are back on track.

Final comment from Jennifer

Thanks to you guys I've been able to finally have good night rest after 5.5 months. It's been amazing how things could change in just a few days.

A photo of the feast with Early Years Worker Beryl, Team leader PCP program Alisha Hugahan, baby Kai and mum Jennifer





**Amy
Jones**

Child Wellbeing and Family Violence

Whilst we had all hoped that the pandemic was going to be behind us this year, it unfortunately hasn't been the case. We've continued to adapt and change our practice as required. These past few months it's been fantastic to recommence more regular face-to-face contact with families, therapeutic group work and create more opportunities for staff to connect in person. A return to face-to-face, more often and more regularly, has certainly been well received by both families and staff.

This past year we have been working hard with our partner agencies Family Safety Victoria, Nexus Primary Health, Primary Care Connect, Rumbalara and Department of Families, Fairness and Housing in embedding the new service model of The Orange Door in the Goulburn region. The Orange Door is the central intake and assessment point for both child and family services and family violence services and has now been operational for the past 15 months.

As expected with major reform, the past year hasn't been without its challenges. We've had staffing vacancies and significant demand. Our staff have continued to stay strong and confident in their ongoing and unwavering focus in keeping vulnerable children and their families at the centre of all we do. Our Access Point colleagues have moved into their permanent site at the Wallan Multipurpose Centre, after many months of working in a temporary location and the Seymour Outpost has commenced. This is where clients can meet Orange Door Practitioners as arranged at the FamilyCare office at Seymour, which creates further accessibility to the service.

Our perpetrator case management program has been kept particularly busy, as we've worked to keep those who use violence in view and connected with the services they need to change their behaviours.

Goulburn is one of two sites in the state to deliver a new pilot program, Putting Families First (PFF). Rumbalara is the project lead for the partnership consisting of FamilyCare, The Bridge Youth Service and Oz Child. The program is a collaborative and multidisciplinary case management approach for families where there has been justice involvement in the past 12 months. The program provides a single case worker for a family to access services, taking away the confusion of dealing with multiple people and organisations and aims to provide timely and direct support to families that may be experiencing mental health, family violence, alcohol and other drugs, health, housing and financial issues. We look forward to this program getting off the ground in the coming year and working closely with our partner agencies.

I would also like to acknowledge the efforts of my amazing team and the leadership team for their skills, knowledge, inspiration, passion and dedication shown this past year to the children, young people and families that we work with.



Disability Support Services - IntoRec

FamilyCare is a registered NDIS provider of services to people with a disability. We have programs to suit school-aged participants as well as adults. We have multiple, different programs that are designed to help our participants to live their best lives while building important life skills. We are strengths-based and work with participants and their families to achieve their goals.

Our Programs:

- Afterschool and Holiday Program - Monday to Friday
- Adult Social Group - Monday, Wednesday and every second Saturday
- 1:1 community access and skill building, as arranged.

During the week, our participants get to enjoy activities within our community such as taekwondo, swimming, gaming, cooking, the gym, arts and gardening.

On the Holiday Program the participants like to venture out and take trips to surrounding towns to see what's on offer, for example bowling, cinemas, parks, and gardens.

As for the Adult Social Group on the weekend, they like to go out for a meal, a dance or a show. The Adult group enjoy the local market and the occasional house party!

In 2022, we also opened the IntoRec Garden Café.

The café is operated by participants with support from the staff of IntoRec and is located in our Sensory Garden. It is open to participants, clients and staff of FamilyCare. Our participants are rostered to help with shopping, preparation of savoury and sweet treats, making beverages and serving customers.

The idea behind the café was to assist our adult participants to work on their communication, socialisation and employment skills and achieve the goals of their support plan. The aim is to offer a supportive environment, where the participants have the time to learn new skills without the pressure of working in the wider community, or with formal employment rules and expectations.

We have seen the participants not only build the physical skills required to run a café but their social, communication and general wellbeing improve. The participants are all very proud of what they have achieved and created in the café and kitchen. The confidence and communication of the participants has grown and the staff at FamilyCare genuinely enjoy popping over to the café for a chat, a cuppa and sweet or savoury treat.

There is always hot debate about who the best Barista is or who made the best sweet and savoury treats. So congratulations to everyone involved and to our regular baristas Krystal, Celine, Joe and Brodie and our Monday night chefs Thomas, Tanner, Glenn, Michelle and Krystal. Thank you for keeping us all well fed and teaching some of staff how to use the coffee machine!



**Amanda
Perry**



Carer Support Services

The last year has again thrown many challenges at us all, however, I am very proud of how our team has met this head-on, adapted, and continued to deliver essential services to our community.

During our second full year of operation of the Carer Gateway, we solidified this new service model and increased the number of carers accessing support. We also implemented some new programs, including Carer Coaching and In-Person Peer Support.

Facilitated Carer Coaching provides carers with the opportunity to work one-on-one with a coach who supports them toward improving their overall well-being. It is carer-led and supports and empowers carers to:

- Identify their key needs.
- Find opportunities for change.
- Set goals for the future.
- Take steps towards their goals.

Commencing in October, with a lot of promotional work initially, the Coaching service has continued to grow from strength to strength, with approximately 100 sessions being delivered throughout the year.

Another exciting project was the 'Strengthening of our Work with Young Carers'. Our Young Carer Worker has built connections with schools throughout the region and now spends an afternoon a fortnight working remotely from Greater Shepparton College. She has been helping staff at the school identify Young Carers, and assist them to access support. We also filmed a Young Carer video which will be used to further support school wellbeing teams, teachers, and students.

Carer's Week is held each October to celebrate and recognise Australia's 2.65 million unpaid carers. In 2021 FamilyCare celebrated Carers Week through several activities across the region including a Carer Wellbeing Series, an online yoga and meditation session, and a 'Paint a pot and lunch' day.

NDIS Support Coordination

The last year saw continued growth of our NDIS Support Coordination program. Our small and dedicated team is now supporting over 180 NDIS participants in our community. In addition to the team based in Shepparton, we now have a dedicated Support Coordinator based in Lower Hume. Changes in the NDIS sector are constant, which can cause uncertainty. Our team has however remained strong and confident in the delivery of quality service to our participants.



**Katie
Millen**



Case study: NDIS Support Coordination

The average age young people leave home in Australia is 23 for males, and 24 for females. It's a big move leaving the family home and especially challenging for someone who lives with a disability. Kelly*, one of our NDIS participants, decided to move out of her parent's home and settled in her dream home earlier this year.

Leaving home to begin independent living is an important milestone for many. It requires a lot of planning, support, and courage.

Kelly's NDIS support coordinator, sat down with her and her family to start planning, one step at a time. They commenced with setting goals, supporting Kelly to liaise with the NDIS for necessary funding, building her independent living skills, looking for suitable accommodation, and eventually, her dream came true.

During the whole process, we witnessed a wonderful transformation within Kelly. She used to be a shy, timid young lady, who was easily overwhelmed when interacting with people or trying new things. Due to the concentrated effort of her family, therapists, and support workers, Kelly gradually found the strength and peace within herself to step out of her comfort zone to begin a new chapter in her life.

The successful experience of leaving home motivated her to pursue a career as a barista. With some support at the Family Care Café, Kelly was able to become confident in making three different types of coffee and various sorts of cakes, slices, and cookies. It is obvious to everyone that she is enjoying her new life, wearing a cheerful, confident smile behind the counter.

(*Not our client's real name)

Carers Recognition Act

The *Carers Recognition Act 2012* promotes and values the role of people in care relationships and formally recognises the contribution that carers and people in care relationships make to the social and economic fabric of the Victorian community. FamilyCare takes all practicable measures to comply with its obligations under the Act.

FamilyCare has promoted the principles of the Act to people in care relationships who receive our services and to the wider community by:

- distributing relevant information at community events or service points
- providing links to resource materials on our website
- providing relevant information to our partner organisations.

FamilyCare has taken all practicable measures to ensure our staff have an awareness and understanding of the care relationship principles set out in the Act by:

- maintaining a staff awareness strategy
- providing regular and clear statements about the vital importance of carers
- including discussion of the principles in the Act during induction and training.

FamilyCare has taken all practicable measures to consider the carer relationship principles set out in the Act when setting policies and providing services by:

- maintaining appropriate employment policies such as flexible working arrangements and leave provisions
- developing a satisfaction survey for distribution at assessment and review meetings between workers, carers and those receiving care
- incorporating the principles of the Act into FamilyCare's materials and publications.

On behalf of FamilyCare, I certify the actions described above have been taken and that we will continue to support and promote the important role that Carers play.



David Tennant CEO

21 October 2022

Date



Volunteering



**Andrea
Tuohey**

Our year of volunteering at FamilyCare again had some challenges, which looked different for everyone. We were able to have our volunteers happily return to their normal roles, initially interrupted, and the Book Inn was able to fully re-open.

We are proud to have retained all volunteers during this time, with some putting things on hold until they felt comfortable to return. We were moved by both the resilience and positivity shown by our volunteers over the previous two years, staying connected to FamilyCare and each other during this time. It has been fantastic to see some of our volunteers take the opportunity to travel again, covering for each other's shifts and working as a team.

The Book Inn have built a connection with Council, donating good quality books for pre-school aged children to use in their Book Swap Box initiative.

We have continued to create new opportunities for volunteers within our programs, delivering services and support for the benefit of our clients. Our staff are continuing to contribute ideas for new ways our volunteers can enhance their programs and the lives of our clients, also providing meaningful roles for our volunteers.

A volunteer has also been included on our Committee for the Reconciliation Action Plan, contributing in a valuable way. This is another example of new roles being created and volunteers included across FamilyCare.

National Volunteer Week was celebrated in May, with the theme "Better Together" being appropriate for our agency. Our volunteers enjoyed a morning tea at Milestone Café, then visited the MOVE Museum next door.

Our volunteers continue to enhance our clients' lives, all whilst making a real difference, contributing to our vision of Strong Families and Communities.



Financial Counselling Services

Family finances have been pretty stretched this year, especially towards the second half when the prices of housing, fuel, utilities, and food all increased at the same time. Our families have always had to make hard budgetary choices in order to make ends meet, but this year has been particularly challenging. Financial juggling skills are being put to the test.

Referrals have been steadily coming through and the financial counselling service had a 6 to 8 week waitlist throughout the second half of the financial year. Many of the new referrals coming through are due to cost of living pressures.

Here is a snapshot of the current waitlist:

- "Client needs assistance with difficulties affording bills and the children's expenses"
- "Client has outstanding rent, gas, electricity and phone bills"
- "Client has a \$2000 power bill. Outstanding road tolls. Rent arrears \$550"
- Client has \$4000 Afterpay debt

The financial counselling service aims to assist clients like those above to be informed of their rights and responsibilities with monies owed, prioritize their expenses, apply for grants, concessions and other hardship assistance, set up payment plans, access food relief, and make an overall financial plan. The specific actions taken always depend on the needs and goals of the client.



**Levi
Boschetti**

Chloe is a young single mother of two, who went through a rough patch in the last few years, and got well behind on her bills and finances. At the start of the year, Chloe owed about \$4,000 to her gas and power company, \$500 to the local water service, a few hundred to her internet provider, and also had a couple of outstanding traffic infringements that were very much overdue. Chloe was overwhelmed, her services were threatening disconnection, and as a result, Chloe's anxiety was high and she was struggling to engage with financial counselling.

Chloe persisted and things started to turn around for her when her power and gas company agreed to waive her outstanding bills, bringing her account balance right back down to zero. She set up an ongoing payment plan for future power and gas bills to make sure she won't get behind with those ever again. Shortly after, the water service agreed to backdate some of Chloe's concessions and submit a utility relief grant, which also brought her water bill back down to zero. Chloe then applied for the Victorian Government Power Saving Bonus, and used the money received to pay off her internet bill, bringing that back to zero.

With all her bills cleared, Chloe then had the confidence to face her traffic infringements, and was able to apply for a payment plan through Fines Victoria of \$20 per fortnight. As long as Chloe sticks to the payment plan, there will be no further fee increases and the fines won't become warrants.

Chloe really faced her financial fears this year. She is now in a much stronger financial position, and shows quite a bit more confidence in discussing and dealing with her finances.



Christmas

Christmas activities were once again impacted by COVID-19 and reluctantly we decided against physical baskets and re-named 'Baskets of Joy' to 'Sharing the Joy'. Greater Shepparton Foundation provided an online donation site for funds, which were then converted into food vouchers for families in need.

Sharing the Joy was promoted on all three partner's social media. Newsletters and emails were sent out to all past donors. A tip sheet with ideas on how to raise money was sent to all schools. A Christmas survival tip sheet was given to all staff to share with families to prepare them for the expense of Christmas.

We provided support to 228 families (362 adults & 509 children) – this was 10 per cent higher than the number of families we provided for last year.

Online donations were \$5,121 – 55 per cent less than last year. We also received \$4,000 in grocery cards from the Commonwealth Bank and donations of \$700 directly to FamilyCare. This enabled us to provide each family with a groceries only gift card for either \$40 or \$50. The Retzos group generously donated \$6000 worth of KFC vouchers, therefore, depending on the number of children, all families were given one or more \$20 KFC vouchers.

Several of our long-standing supporters had a wishing tree or a project to raise money and receive gifts for families. We also received donations of gifts from FamilyCare staff and individuals in the community. Over two days we had seven volunteers assist with sorting, choosing and packing the gifts.

Here is some feedback from workers about this year's Christmas 2021:

The children loved the gifts donated by FamilyCare and the gift vouchers provided were great.

One single Mum had not got vaccinated for Covid-19 and was so worried as she could not go to the K Hub (the only place in Cobram to get toys beside the reject shop). I delivered the toys and she was able to put them under the tree Christmas morning. She was extremely grateful 😊

The family had just commenced extended contact hours with child and mother had planned to take him shopping the next day to allow him to choose how he spent his voucher. At that time she was also going to utilise the food voucher to ensure she had pantry items and foods for during contact. Mother also liked the other items in the bag that she was able to top up the items she had already purchased.



Evaluation and Research Report

Late 2021 and early 2022 saw a return to more normal service delivery for many of FamilyCare's programs, particularly face-to-face services. Our clients were grateful to be able to have contact in-person with their case workers and this shows through in the feedback we received.

FamilyCare appreciates all client feedback, including complaints. The views of our clients and stakeholders help us build stronger, better services and be confident those services are effective.

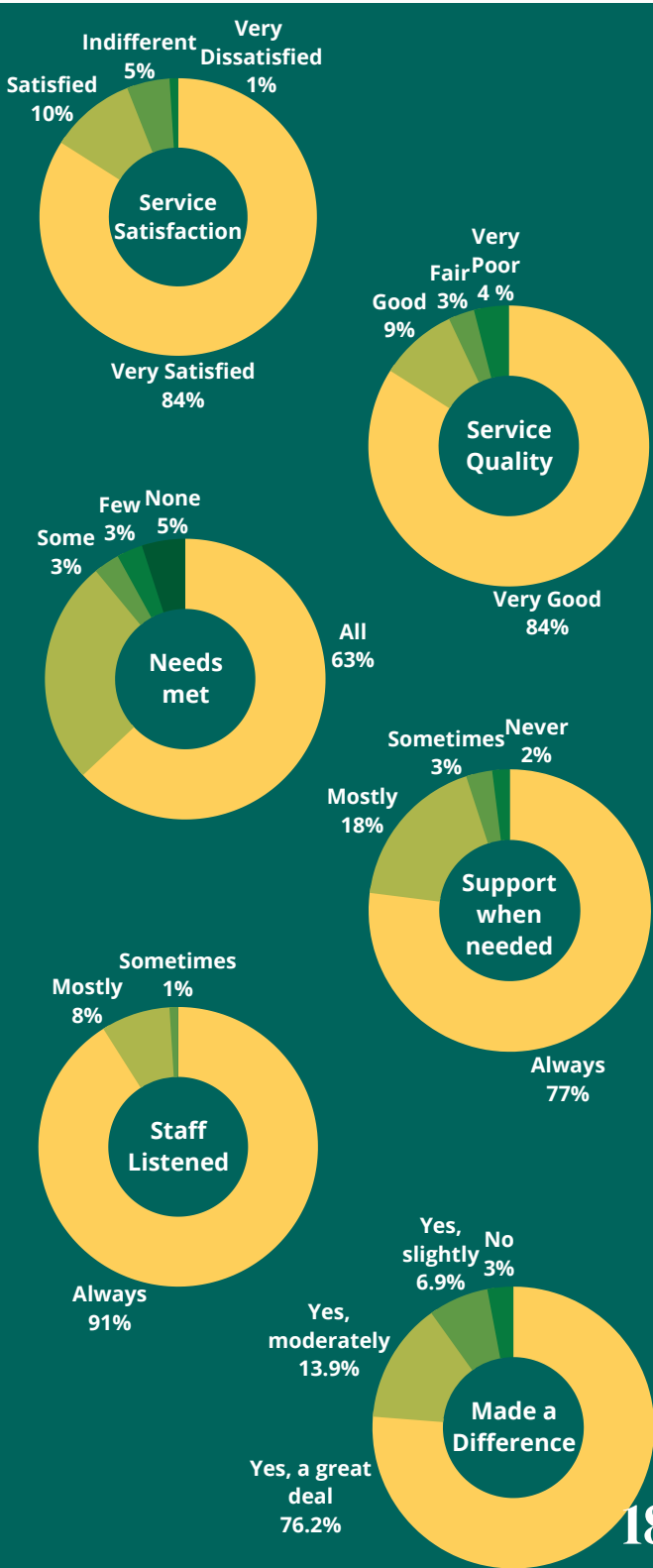
What our clients say:

Thank you for your help and support

I honestly cannot rate the team at Shepparton FamilyCare PCP highly enough. They absolutely saved my sanity and sleep and have helped me enjoy motherhood again. I felt so incredibly well supported and regained confidence in my self and my ability to read my daughter's needs. I am so grateful that a service like this exists.

The support person was a great comfort to the unsettled tensions within our family. Her cheer and understanding took away the concern whether a third party who is culturally and linguistically diverse can understand our situation. She took all effort to understand at least partially where we come from and the family dynamics. A big shout out to soothing as during the tough phase.

"We had a change in our worker which was difficult at the time, and the new worker made a few small errors, and I had difficulty understanding her accent... I contacted her supervisor and spoke to her on a few occasions, then we had the opportunity to meet our new worker in person and that really helped.... When you are already stressed, some of the small things just add up to overload"



FamilyCare Service Statistics

Child and Family Services Clients

928

Integrated Family Services & Integrated Family Services Non-Substantive

23

Intensive Family Services

32

Family Preservation and Reunification

8

Children with Complex Disability Needs

34

Family Violence Case Management

14

Parenting Assessment & Skills Development

66

Men & Family Relationships

363

Parent Child Program

23

Refugee Minor Program

35

Family Services Specialist Disability Practitioner

40

Harnessing Hope (Connections and Drumbeat)

8

Adolescent Violence in the Home

156

Regional Parenting Service



Disability Support Services (NDIS) Hours

1556

1:1 Saturday & 1:1 Weekday - Assistance with social and community participation

2163

Adult Social Group - Assistance with social and community participation

4099

Afternoon Rec - Assistance with social and community participation

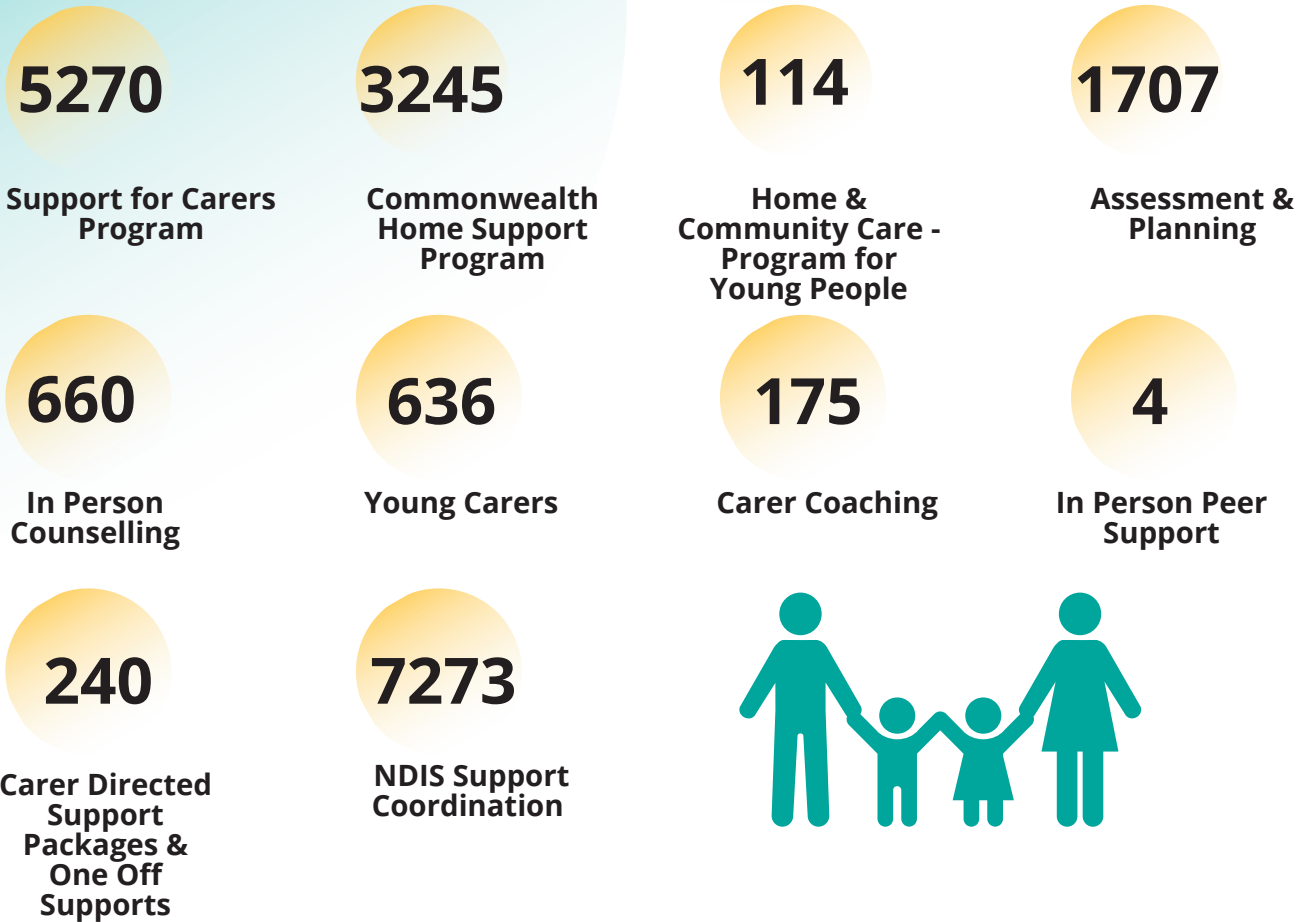
1846

Assistance with social and community participation

2366

School Holiday Program - Assistance with social and community participation

Carer Support Service Hours



The Orange Door *



*This is the first full year of reporting data from FamilyCare's involvement in The Orange Door. We will work with colleagues at Family Safety Victoria to provide information that accurately reflects our engagement with community and supports useful comparison in future years.

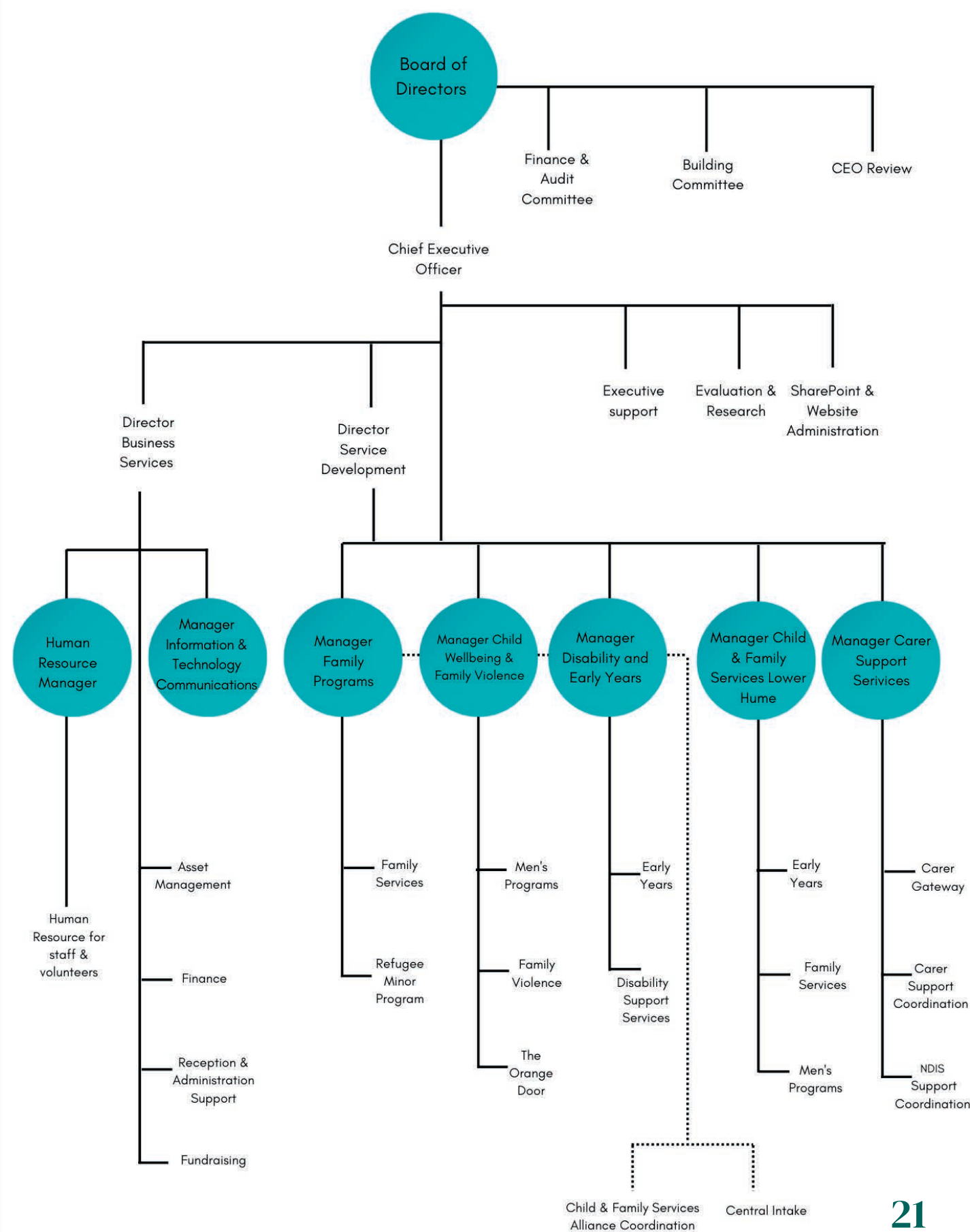
Volunteer Hours



Volunteer Hours



Organisational Chart



Financial Report

For the year ended 30 June 2022



Goulburn Valley Family Care Inc.
ABN 99 572 820 584

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

COMMITTEE'S REPORT

Your committee members submit the financial report of Goulburn Valley Family Care Inc. for the financial year ended 30 June 2022.

Committee Members

The names of the committee members in office at anytime during or since the end of the year are:

Betty Dale
Tim Gubbins
Albert Kellock
Marina Klooster
Wendy Lewis
Ann Sexton
Danny Whyte
Ian Ritchie
Nigel Liggins
Zahra Haydar Big (Resigned 22 March 2022)

Principal Activities

The principal activities of the association during the financial year were:

- To provide welfare, carer and disability services to families and to young people.

Significant Changes

No significant change in the nature of these activities occurred during the financial year.

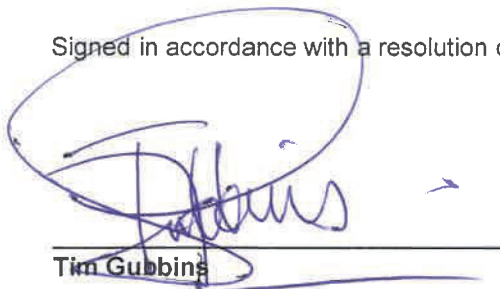
Operating Result

The Surplus after providing for income tax amounted to \$481,571 (2021 surplus \$844,169).

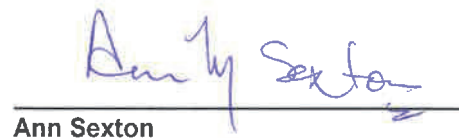
Events subsequent to the End of the Reporting Period

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly alter the operations of the association, the results of those operations or the state of affairs of the association, in future years.

Signed in accordance with a resolution of the members of the committee:



Tim Gubbins



Ann Sexton

Dated: 2nd November 2022.

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
Revenue	2	15,842,696	13,850,062
Other income	2	357,337	348,561
Employee benefits expense	3	(11,925,249)	(10,143,093)
Depreciation and amortisation expenses	22(a)	(593,658)	(580,201)
Finance expense		(861)	(2,921)
Other expenses	3	<u>(3,198,694)</u>	<u>(2,628,239)</u>
Surplus before income tax expense		481,571	844,169
Income tax expense	1(j)	<u>-</u>	<u>-</u>
Surplus for the year		<u><u>481,571</u></u>	<u><u>844,169</u></u>
Surplus attributable to members of the entity		<u><u>481,571</u></u>	<u><u>844,169</u></u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

STATEMENT OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
Surplus for the year		481,571	844,169
Other comprehensive income:			
Gain on revaluation of land and buildings		<u>-</u>	<u>476,553</u>
Other comprehensive income for the year, net of tax		<u>-</u>	<u>476,553</u>
Total comprehensive income for the year		<u>481,571</u>	<u>1,320,722</u>
Total comprehensive income attributable to members of the entity		<u>481,571</u>	<u>1,320,722</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2022

	Note	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	6,552,973	4,878,365
Accounts receivable and other debtors	6	189,669	243,135
Other current assets	7	145,533	42,163
TOTAL CURRENT ASSETS		<u>6,888,175</u>	<u>5,163,663</u>
NON-CURRENT ASSETS			
Property, plant and equipment	8	8,613,932	8,475,931
TOTAL NON-CURRENT ASSETS		<u>8,613,932</u>	<u>8,475,931</u>
TOTAL ASSETS		<u><u>15,502,107</u></u>	<u><u>13,639,594</u></u>
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and other payables	9	1,120,019	759,807
Borrowings	10	-	34,139
Provisions	11	1,652,397	1,329,040
Other	12	1,878,590	876,637
TOTAL CURRENT LIABILITIES		<u>4,651,006</u>	<u>2,999,623</u>
NON-CURRENT LIABILITIES			
Provisions	11	124,080	394,520
TOTAL NON-CURRENT LIABILITIES		<u>124,080</u>	<u>394,520</u>
TOTAL LIABILITIES		<u><u>4,775,086</u></u>	<u><u>3,394,143</u></u>
NET ASSETS		<u><u>10,727,021</u></u>	<u><u>10,245,451</u></u>
EQUITY			
Reserves	13	3,014,346	3,014,346
Retained earnings		7,712,676	7,231,105
TOTAL EQUITY		<u><u>10,727,021</u></u>	<u><u>10,245,451</u></u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY FAMILY CARE INC.**ABN 99 572 820 584****STATEMENT OF CHANGES IN EQUITY****AS AT 30 JUNE 2022**

	Retained Earnings \$	Property revaluation reserve \$	Total \$
Balance at 1 July 2020	6,386,936	2,537,792	8,924,729
Comprehensive income			
Surplus attributable to members	844,169	-	844,169
Other comprehensive income	-	476,553	476,553
Total comprehensive income for the year attributable to members of the association	<u>844,169</u>	<u>476,553</u>	<u>1,320,722</u>
Balance at 30 June 2021	<u>7,231,105</u>	<u>3,014,346</u>	<u>10,245,451</u>
Balance at 1 July 2021	7,231,105	3,014,346	10,245,451
Comprehensive income			
Surplus attributable to members	481,571	-	481,571
Total comprehensive income for the year attributable to members of the association	<u>481,571</u>	<u>-</u>	<u>481,571</u>
Balance at 30 June 2022	<u>7,712,676</u>	<u>3,014,346</u>	<u>10,727,021</u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
Cash flows from operating activities			
Grants and other income		16,130,748	14,159,336
Payments to suppliers and employees		(13,709,723)	(12,709,232)
Interest received		8,997	29,017
Net cash provided by operating activities	21(b)	<u>2,430,022</u>	<u>1,479,121</u>
Cash flows from investing activities			
Proceeds from sale of property, plant and equipment		237,091	156,392
Purchase of property, plant and equipment		(958,367)	(1,289,827)
Net cash provided by (used in) investing activities		<u>(721,276)</u>	<u>(1,133,435)</u>
Cash flows from financing activities			
Principal repayments of lease liabilities		(34,139)	(23,947)
Net cash provided by (used in) financing activities		<u>(34,139)</u>	<u>(23,947)</u>
Net increase in cash held		1,674,607	321,739
Cash and cash equivalents at beginning of financial year		<u>4,878,365</u>	<u>4,556,626</u>
Cash and cash equivalents at end of financial year	21(a)	<u><u>6,552,973</u></u>	<u><u>4,878,365</u></u>

The accompanying notes form part of these financial statements.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022

The financial statements cover Goulburn Valley Family Care Inc. as an individual entity. Goulburn Valley Family Care Inc. is an association incorporated in VIC under the *Associations Incorporation Reform Act 2012*.

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - *Simplified Disclosures of the Australian Accounting Standards Board (AASB)* and the *Australian Charities and Not-for-profits Commission Act 2012*. The association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

Accounting Policies

a. Revenue and Other Income

Revenue recognition

Contributed Assets

The entity receives assets from the government and other parties for nil or nominal consideration in order to further its objectives. These assets are recognised in accordance with the recognition requirements of the applicable accounting standards (for example AASB 9, AASB 16, AASB 116 and AASB 138).

On initial recognition of an asset, the Entity recognises related amounts being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from a contract with a customer.

The Entity recognises income immediately in profit or loss as the difference between initial carrying amount of the asset and the related amounts.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

Operating Grants, Donations and Bequests

When the entity receives operating grant revenue, donations or bequests, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance to AASB 15,

When both these conditions are satisfied, the Entity:

- identifies each performance obligation relating to the grant;
- recognises a contract liability for its obligations under the agreement; and
- recognises revenue as it satisfies its performance obligations.

Where the contract is not enforceable or does not have sufficiently specific performance obligations, the Entity:

- recognises the asset received in accordance with the recognition requirements of the applicable accounting standards (for example AASB 9, AASB 16, AASB 116 and AASB 138);
- recognises related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from a contract with a customer); and
- recognises income immediately in profit or loss as the difference between the initial carrying amount of the asset and the related amount.

If a contract liability is recognised as a related amount above, the Entity recognises income in profit or loss when or as it satisfies its obligations under the contract.

Service Revenue

Service revenue comprises service fee's earned from the provision of services to customers under a service agreement with the customer. Service revenue is recognised when the entity satisfies the performance obligations (when the service has been provided). The service revenue is recognised at a point in time and is based on the contracted price.

Service revenue includes fees charged to NDIS clients.

Capital Grant

When the Entity receives a capital grant, it recognises a liability for the excess of the initial carrying amount of the financial asset received over any related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from a contract with a customer) recognised under other Australian Accounting Standards.

The Entity recognises income in profit or loss when or as the Entity satisfies its obligations under terms of the grant.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

Interest Income

Interest income is recognised using the effective interest method.

Rental income

The recognition of revenue from operating leases is described below under leases.

All revenue is stated net of the amount of goods and services tax.

b. Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value as indicated, less, where applicable, accumulated depreciation and any impairment losses.

Freehold property

Freehold land and buildings are shown at their fair value based on periodic valuations by external independent valuers as determined by committee, less subsequent depreciation for buildings.

In periods when the freehold land and buildings are not subject to an independent valuation, the committee conducts committees' valuations to ensure the carrying amount for the land and buildings is not materially different to the fair value.

Increases in the carrying amount arising on revaluation of land and buildings are recognised in other comprehensive income and accumulated in the revaluation surplus in equity. Revaluation decreases that offset previous increases of the same class of assets shall be recognised in other comprehensive income under the heading of revaluation surplus. All other decreases are recognised in profit or loss.

Any accumulated depreciation at the date of the revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

Freehold land and buildings that have been contributed at no cost, or for nominal cost, are initially recognised and measured at the fair value of the asset at the date it is acquired.

Plant and equipment

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses. In the event the carrying amount of plant and equipment is greater than the estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount and impairment losses are recognised either in profit or loss or as a revaluation decrease if the impairment losses relate to a revalued asset. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 1(e) for details of impairment).

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

The cost of fixed assets constructed within the association includes the cost of materials, direct labour, borrowing costs and an appropriate proportion of fixed and variable overheads.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the association and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial period in which they are incurred.

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

Depreciation

The depreciable amount of all fixed assets, including buildings and plant and equipment, but excluding freehold land, is depreciated on a straight line basis over the asset's useful life to the entity commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

Class of Fixed Asset	Depreciation Rate
Buildings	2.50 -15%
Motor vehicles	15%
Furniture and fittings	15-30%

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised in profit or loss in the period in which they arise. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

c. Leases

The Entity as lessee

At inception of a contract, the Entity assesses if the contract contains or is a lease. If there is a lease present, a right-of-use asset and a corresponding lease liability is recognised by the Entity where the Entity is a lessee. However all contracts that are classified as short-term leases (leases with remaining lease term of 12 months or less) and leases of low value assets are recognised as an operating expense on a straight-line basis over the term of the lease.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

Initially the lease liability is measured at the present value of the lease payments still to be paid at commencement date. The lease payments are discounted at the interest rate implicit in the lease. If this rate cannot be readily determined, the Entity uses the incremental borrowing rate.

Lease payments included in the measurement of the lease liability are as follows:

- fixed lease payments less any lease incentives;
- variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- the amount expected to be payable by the lessee under residual value guarantees;
- the exercise price of purchase options, if the lessee is reasonably certain to exercise the options;
- lease payments under extension options if lessee is reasonably certain to exercise the options; and
- payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease

The right-of-use assets comprise the initial measurement of the corresponding lease liability as mentioned above, any lease payments made at or before the commencement date as well as any initial direct costs. The subsequent measurement of the right-of-use assets is at cost less accumulated depreciation and impairment losses.

Right-of-use assets are depreciated over the lease term or useful life of the underlying asset whichever is the shortest.

Where a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that the Entity anticipates to exercise a purchase option, the specific asset is depreciated over the useful life of the underlying asset.

Concessionary Leases

For leases that have significantly below-market terms and conditions principally to enable the Entity to further its objectives (commonly known as peppercorn/concessionary leases), the Entity has adopted the temporary relief under AASB 2018-823 and measures the right of use assets at cost on initial recognition.

The Entity as lessor

The Entity leases some rooms in their building to external parties

Upon entering into each contract as a lessor, the Entity assesses if the lease is a finance or operating lease.

The contract is classified as a finance lease when the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee. All other leases not within this definition are classified as operating leases.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

Rental income received from operating leases is recognised on a straight-line basis over the term of the specific lease.

Initial direct costs incurred in entering into an operating lease (for example legal cost, cost to setup) are included in the carrying amount of the leased asset and recognised as an expense on a straight-line basis over the lease term.

Rental income due under finance leases are recognised as receivables at the amount of the Entity 's net investment in the leases.

When a contract is determined to include lease and non-lease components, the Entity uses the relative stand-alone price to allocate the consideration under the contract to the lease and non-lease components.

d. Financial Instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is the date that the entity commits itself to either the purchase or sale of the asset (i.e. trade date accounting is adopted).

Financial instruments (except for trade receivables) are initially measured at fair value plus transaction costs, except where the instrument is classified "at fair value through profit or loss", in which case transaction costs are expensed to profit or loss immediately. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

Trade receivables are initially measured at the transaction price if the trade receivables do not contain significant financing component or if the practical expedient was applied as specified in AASB 15: Revenue from Contracts with Customers.

Classification and subsequent measurement

Financial liabilities

Financial liabilities are subsequently measured at:

- amortised cost; or
- fair value through profit or loss.

A financial liability is measured at fair value through profit or loss if the financial liability is:

- a contingent consideration of an acquirer in a business combination to which AASB 3: Business Combinations applies;
- held for trading; or
- initially designated as at fair value through profit or loss.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

All other financial liabilities are subsequently measured at amortised cost using the effective interest method.

The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating interest expense over in profit or loss over the relevant period.

The effective interest rate is the internal rate of return of the financial asset or liability. That is, it is the rate that exactly discounts the estimated future cash flows through the expected life of the instrument to the net carrying amount at initial recognition.

A financial liability is held for trading if it is:

- incurred for the purpose of repurchasing or repaying in the near term;
- part of a portfolio where there is an actual pattern of short-term profit taking; or
- a derivative financial instrument (except for a derivative that is in a financial guarantee contract or a derivative that is in effective hedging relationships).

Any gains or losses arising on changes in fair value are recognised in profit or loss to the extent that they are not part of a designated hedging relationship.

The change in fair value of the financial liability attributable to changes in the issuer's credit risk is taken to other comprehensive income and is not subsequently reclassified to profit or loss. Instead, it is transferred to retained earnings upon derecognition of the financial liability.

If taking the change in credit risk in other comprehensive income enlarges or creates an accounting mismatch, then these gains or losses should be taken to profit or loss rather than other comprehensive income.

A financial liability cannot be reclassified.

Financial assets

Financial assets are subsequently measured at:

- amortised cost;
- fair value through other comprehensive income; or
- fair value through profit or loss

Measurement is on the basis of two primary criteria:

- the contractual cash flow characteristics of the financial asset; and
- the business model for managing the financial assets.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

A financial asset that meets the following conditions is subsequently measured at amortised cost:

- the financial asset is managed solely to collect contractual cash flows; and
- the contractual terms within the financial asset give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding on specified dates.

A financial asset that meets the following conditions is subsequently measured at fair value through other comprehensive income:

- the contractual terms within the financial asset give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding on specified dates; and
- the business model for managing the financial asset comprises both contractual cash flows collection and the selling of the financial asset.

By default, all other financial assets that do not meet the measurement conditions of amortised cost and fair value through other comprehensive income are subsequently measured at fair value through profit or loss.

The entity initially designates a financial instrument as measured at fair value through profit or loss if:

- it eliminates or significantly reduces a measurement or recognition inconsistency (often referred to as an "accounting mismatch") that would otherwise arise from measuring assets or liabilities or recognising the gains and losses on them on different bases;
- it is in accordance with the documented risk management or investment strategy and information about the groupings is documented appropriately, so the performance of the financial liability that is part of a group of financial liabilities or financial assets can be managed and evaluated consistently on a fair value basis; and
- it is a hybrid contract that contains an embedded derivative that significantly modifies the cash flows otherwise required by the contract.

The initial designation of financial instruments to measure at fair value through profit or loss is a one-time option on initial classification and is irrevocable until the financial asset is derecognised.

Equity instruments

At initial recognition, as long as the equity instrument is not held for trading or not a contingent consideration recognised by an acquirer in a business combination to which AASB 3 applies, the entity made an irrevocable election to measure any subsequent changes in fair value of the equity instruments in other comprehensive income, while the dividend revenue received on underlying equity instruments investment will still be recognised in profit or loss.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

Regular way purchases and sales of financial assets are recognised and derecognised at settlement date in accordance with the entity's accounting policy.

Derecognition

Derecognition refers to the removal of a previously recognised financial asset or financial liability from the statement of financial position.

Derecognition of financial liabilities

A liability is derecognised when it is extinguished (i.e. when the obligation in the contract is discharged, cancelled or expires). An exchange of an existing financial liability for a new one with substantially modified terms, or a substantial modification to the terms of a financial liability, is treated as an extinguishment of the existing liability and recognition of a new financial liability.

The difference between the carrying amount of the financial liability derecognised and the consideration paid and payable, including any non-cash assets transferred or liabilities assumed, is recognised in profit or loss.

Derecognition of financial assets

A financial asset is derecognised when the holder's contractual rights to its cash flows expires, or the asset is transferred in such a way that all the risks and rewards of ownership are substantially transferred.

All the following criteria need to be satisfied for the derecognition of a financial asset:

- the right to receive cash flows from the asset has expired or been transferred;
- all risk and rewards of ownership of the asset have been substantially transferred;
- and
- the entity no longer controls the asset (i.e. has no practical ability to make unilateral decision to sell the asset to a third party).

On derecognition of a financial asset measured at amortised cost, the difference between the asset's carrying amount and the sum of the consideration received and receivable is recognised in profit or loss.

On derecognition of a debt instrument classified as fair value through other comprehensive income, the cumulative gain or loss previously accumulated in the investment revaluation reserve is reclassified to profit or loss.

On derecognition of an investment in equity which the entity elected to classify under fair value through other comprehensive income, the cumulative gain or loss previously accumulated in the investments revaluation reserve is not reclassified to profit or loss, but is transferred to retained earnings.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

Impairment

The entity recognises a loss allowance for expected credit losses on:

- financial assets that are measured at amortised cost or fair value through other comprehensive income;
- lease receivables;
- contract assets (e.g. amount due from customers under construction contracts);
- loan commitments that are not measured at fair value through profit or loss; and
- financial guarantee contracts that are not measured at fair value through profit or loss.

Loss allowance is not recognised for:

- financial assets measured at fair value through profit or loss; or
- equity instruments measured at fair value through other comprehensive income.

Expected credit losses are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due and all cash flows expected to be received, all discounted at the original effective interest rate of the financial instrument.

The entity uses the following approaches to impairment, as applicable under AASB 9:

- the general approach;
- the simplified approach;
- the purchased or originated credit-impaired approach; and
- low credit risk operational simplification.

General approach

Under the general approach, at each reporting period, the entity assesses whether the financial instruments are credit-impaired, and:

- if the credit risk of the financial instrument has increased significantly since initial recognition, the entity measures the loss allowance of the financial instruments at an amount equal to the lifetime expected credit losses;
- if there is no significant increase in credit risk since initial recognition, the entity measures the loss allowance for that financial instrument at an amount equal to 12-month expected credit losses.

Simplified approach

The simplified approach does not require tracking of changes in credit risk at every reporting period, but instead requires the recognition of lifetime expected credit loss at all times.

This approach is applicable to:

- trade receivables; and
- lease receivables.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

In measuring the expected credit loss, a provision matrix for trade receivables is used, taking into consideration various data to get to an expected credit loss (i.e. diversity of its customer base, appropriate groupings of its historical loss experience, etc).

Purchased or originated credit-impaired approach

For financial assets that are considered to be credit-impaired (not on acquisition or originations), the entity measures any change in its lifetime expected credit loss as the difference between the asset's gross carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate. Any adjustment is recognised in profit or loss as an impairment gain or loss.

Evidence of credit impairment includes:

- significant financial difficulty of the issuer or borrower;
- a breach of contract (e.g. default or past due event);
- a lender has granted to the borrower a concession, due to the borrower's financial difficulty, that the lender would not otherwise consider;
- the likelihood that the borrower will enter bankruptcy or other financial reorganisation;
- and
- the disappearance of an active market for the financial asset because of financial difficulties.

Low credit risk operational simplification approach

If a financial asset is determined to have low credit risk at the initial reporting date, the entity assumes that the credit risk has not increased significantly since initial recognition and, accordingly, can continue to recognise a loss allowance of 12-month expected credit loss.

In order to make such a determination that the financial asset has low credit risk, the entity applies its internal credit risk ratings or other methodologies using a globally comparable definition of low credit risk.

A financial asset is considered to have low credit risk if:

- there is a low risk of default by the borrower;
- the borrower has a strong capacity to meet its contractual cash flow obligations in the near term; and
- adverse changes in economic and business conditions in the longer term, may, but not necessarily, reduce the ability of the borrower to fulfil its contractual cash flow obligations.

A financial asset is not considered to carry low credit risk merely due to existence of collateral, or because a borrower has a lower risk of default than the risk inherent in the financial assets, or relative to the credit risk of the jurisdiction in which it operates.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

Recognition of expected credit losses in financial statements

At each reporting date, the entity recognises the movement in the loss allowance as an impairment gain or loss in the statement of profit or loss and other comprehensive income.

The carrying amount of financial assets measured at amortised cost includes the loss allowance relating to that asset.

Assets measured at fair value through other comprehensive income are recognised at fair value with changes in fair value recognised in other comprehensive income. The amount in relation to change in credit risk is transferred from other comprehensive income to profit or loss at every reporting period.

For financial assets that are unrecognised (e.g. loan commitments yet to be drawn, financial guarantees), a provision for loss allowance is created in the statement of financial position to recognise the loss allowance.

e. Impairment of Assets

At the end of each reporting period, the entity reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, is compared to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in profit or loss.

Where the assets are not held primarily for their ability to generate net cash inflows – that is, they are specialised assets held for continuing use of their service capacity – the recoverable amounts are expected to be materially the same as fair value.

Where it is not possible to estimate the recoverable amount of an individual asset, the entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Where an impairment loss on a revalued individual asset is identified, this is recognised against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that class of asset.

f. Employee Benefits

Short-term employee benefits

Provision is made for the entity's obligation for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly within 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries, annual leave and sick leave. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

The entity's obligations for short-term employee benefits such as wages, salaries and sick leave are recognised as part of current trade and other payables in the statement of financial position.

Other long-term employee benefits

The entity classifies employees' long service leave and annual leave entitlements as other long-term employee benefits where as they are not expected to be settled wholly within 12 months after the end of the annual reporting period in which the employees render the related service. Provision is made for the entity's obligation for other long-term employee benefits, which are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures, and are discounted at rates determined by reference to market yields at the end of the reporting period on high quality corporate bonds that have maturity dates that approximate the terms of the obligations. Any remeasurements for changes in assumptions of obligations for other long-term employee benefits are recognised in profit or loss in the periods in which the changes occur.

The entity's obligations for long-term employee benefits are presented as non-current liabilities in its statement of financial position, except where the entity does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current liabilities.

Portable long service leave scheme (Victoria)

From 1 July 2019 the entity commenced making contributions for certain eligible employees to Victoria's new portable long service leave scheme, pursuant to the Long Service Benefits Portability Act 2018. A levy of 1.65% of eligible salaries is paid to the Portable Long Service Leave Authority. Any amounts payable to eligible employees in relation to long service leave post entry to the scheme will be funded by the Authority as and when they arise. However, the existence of the scheme does not discharge the entity's obligation to pay long service leave to employees in the event that the Authority cannot meet its obligations. At balance date the entity has no reason to believe that the Authority will not meet its obligations under the agreements with the entity as employer. As information on the long service leave provisions as they pertain to the entity's eligible employees is not readily available, the gross receivable from the Authority and provision for long service leave payable to eligible employees (which are equal and offsetting) have not been recognised in these financial statements.

g. Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities on the statement of financial position.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

h. Trade and Other Debtors

Trade and other debtors include amounts due from members as well as amounts receivable from customers for goods sold. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

Accounts receivable are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method, less any provision for impairment. Refer to Note 1(d) for further discussion on the determination of impairment losses.

i. Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities, which are recoverable from or payable to the ATO, are presented as operating cash flows included in receipts from customers or payments to suppliers.

j. Income Tax

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the *Income Tax Assessment Act 1997*.

k. Provisions

Provisions are recognised when the entity has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

l. Comparative Figures

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

m. Key Estimates and Judgements

The committee evaluates estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the entity.

n. Key estimates

(i) Valuation of freehold land and buildings

The freehold land and buildings were independently valued at 28 April 2021 by Kevin Hicks Real Estate. The valuation was based on the fair value. The critical assumptions adopted in determining the valuation included the location of the land and buildings, the highest and best use of the property and recent sales data for similar properties. The valuation resulted in a revaluation increment of \$476,533 being recognised for the year ended 30 June 2021.

(ii) Useful lives of property, plant and equipment

As described in Note 1(b), the Entity reviews the estimated useful lives of property, plant and equipment at the end of each annual reporting period.

(iii) Employee benefits

For the purpose of measurement, AASB 119: Employee Benefits requires measurement of long-term employee benefits using a number of estimated inputs. These include probable length of service by employees, rates of wage inflation and future interest rates used for discounting the liability to present value. The inputs used represent the best estimate of the probable liability.

(iv) Receivables

The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An impairment provision is included for any receivable where the entire balance is not considered collectable. The impairment provision is based on the best information at the reporting date.

Key judgements

(i) Performance obligations under AASB 15

To identify a performance obligation under AASB 15, the promise must be sufficiently specific to be able to determine when the obligation is satisfied. Management exercises judgement to determine whether the promise is sufficiently specific by taking into account any conditions specified in the arrangement, explicit or implicit, regarding the promised goods or services. In making this assessment, management includes the nature/ type, cost/ value, quantity and the period of transfer related to the goods or services promised.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.

ABN 99 572 820 584

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

(ii) Lease term and Option to Extend under AASB 16

The lease term is defined as the non-cancellable period of a lease together with both periods covered by an option to extend the lease if the lessee is reasonably certain to exercise that option; and also periods covered by an option to terminate the lease if the lessee is reasonably certain not to exercise that option. The options that are reasonably going to be exercised is a key management judgement that the entity will make. The entity determines the likelihood to exercise the options on a lease-by-lease basis looking at various factors such as which assets are strategic and which are key to future strategy of the entity.

o. Fair Value of Assets and Liabilities

The entity measures some of its assets and liabilities at fair value on either a recurring or non-recurring basis, depending on the requirements of the applicable Accounting Standard.

“Fair value” is the price the entity would receive to sell an asset or would have to pay to transfer a liability in an orderly (i.e. unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market values may be made having regard to the characteristics of the specific asset or liability. The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from the principal market for the asset or liability (i.e. the market with the greatest volume and level of activity for the asset or liability). In the absence of such a market, market information is extracted from the most advantageous market available to the entity at the end of the reporting period (i.e. the market that maximises the receipts from the sale of the asset or minimises the payments made to transfer the liability, after taking into account transaction costs and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

The fair value of liabilities and the entity's own equity instruments (if any) may be valued, where there is no observable market price in relation to the transfer of such financial instruments, by reference to observable market information where such instruments are held as assets. Where this information is not available, other valuation techniques are adopted and, where significant, are detailed in the respective note to the financial statements.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

p. Borrowing Costs

Borrowing costs directly attributable to the acquisition, construction or production of assets that necessarily take a substantial period of time to prepare for their intended use or sale, are added to the cost of those assets, until such time as the assets are substantially ready for their intended use or sale. All other borrowing costs are recognised in income in the period in which they are incurred.

q. Going concern

This financial report has been prepared on a going concern basis which contemplates continuity of normal business activities and the realisation of assets and settlement of liabilities in the ordinary course of business. The ability of the association to continue to operate as a going concern is dependent upon the ability of the association to generate sufficient cashflows from operations to meet its liabilities. The Members of the Committee of the association believe that the going concern assumption is appropriate.

r. New and Amended Accounting Policies Adopted by the Association

Initial adoption AASB 1060: General Purpose Financial Statements – Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities

The association has adopted AASB 1060: General Purpose Financial Statements – Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities for the first time this reporting period. This Standard, which sets out a new separate disclosure Standard to be applied by all entities that are reporting under Tier 2 of the Differential Reporting Framework in AASB 1053: Application of Tiers of Australian Accounting, replaces the previous Reduced Disclosure Requirements (RDR) framework. The application of this standard has resulted in reduction in disclosures compared to RDR in Revenue, Leases and Financial instruments; however has resulted in new and increased disclosure in areas such as Audit Fees and Related Parties.

These notes should be read in conjunction with the attached compilation report.

GOULBURN VALLEY FAMILY CARE INC.**ABN 99 572 820 584****NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

	Note	2022 \$	2021 \$
2. REVENUE AND OTHER INCOME			
Revenue:			
Grants - State		12,533,118	10,978,216
Grants - Commonwealth		1,880,665	1,596,976
Grants - Local government		-	8,415
Sub-Contract income		315,876	259,148
Fee for service		1,113,037	1,007,308
		<u>15,842,696</u>	<u>13,850,062</u>
Other Income:			
Rental income		25,400	22,370
Client contribution		5,934	9,824
Fundraising income		30,600	35,702
Interest income		8,997	29,017
Trust income		25,000	25,000
Other income		251,023	224,592
Gain/(loss) on disposal of fixed assets		10,383	2,056
		<u>357,337</u>	<u>348,561</u>
3. EXPENSES			
Employee benefits expense:			
Salaries		10,492,282	9,020,103
Superannuation contributions		1,036,735	846,275
Employees entitlements		199,506	79,680
Workcover insurance premium		196,725	197,035
		<u>11,925,249</u>	<u>10,143,093</u>
Other expenses:			
Client and program costs		1,469,505	937,126
Motor vehicles - operating costs		147,765	150,897
Office expenditure		338,957	372,702
Repairs and maintenance		181,595	217,157
Training and development		283,863	202,454
Other expenses		777,010	747,903
		<u>3,198,694</u>	<u>2,628,239</u>
4. AUDITOR'S REMUNERATION			
Auditing or reviewing the financial report		9,850	9,650
Fees to a related practice of the auditor for financial reporting assistance		2,700	2,625
		<u>12,550</u>	<u>12,275</u>

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
5. CASH AND CASH EQUIVALENTS			
Cash on hand		789	1,300
Cash at bank		2,456,113	1,283,177
Short term investment		4,096,071	3,593,888
		<u>6,552,973</u>	<u>4,878,365</u>
6. ACCOUNTS RECEIVABLE AND OTHER DEBTORS			
Sundry debtors		48,796	70,867
Trade debtors		140,873	172,268
Less provision for impairment		-	-
		<u>189,669</u>	<u>243,135</u>
7. OTHER ASSETS			
Prepayments		<u>145,533</u>	<u>42,163</u>
8. PROPERTY, PLANT AND EQUIPMENT			
Land and buildings - at valuation		<u>6,369,000</u>	<u>6,369,000</u>
Land and buildings - at cost		1,254,571	862,976
Less accumulated depreciation		<u>(198,180)</u>	<u>-</u>
		1,056,391	7,231,976
Total land and buildings		<u>7,425,391</u>	<u>7,231,976</u>
Right-of-Use asset		99,119	99,119
Less accumulated amortisation		<u>(99,119)</u>	<u>(66,079)</u>
		-	33,040
Motor vehicles - at cost		1,316,248	1,373,236
Less accumulated depreciation		<u>(462,021)</u>	<u>(473,154)</u>
		854,227	900,082
Furniture and equipment - at cost		1,507,360	1,295,895
Less accumulated depreciation		<u>(1,173,046)</u>	<u>(985,062)</u>
		334,314	310,833
Total plant and equipment		<u>1,188,541</u>	<u>1,243,955</u>
Total property, plant and equipment		<u>8,613,932</u>	<u>8,475,931</u>

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
(a) Movement in carrying amounts For disclosure on movement in carrying amounts please refer to note 22(a) in the end of this financial report.			
9. ACCOUNTS PAYABLE AND OTHER PAYABLES			
Other creditors		333,823	44,981
Trade creditors		786,196	714,826
		<u>1,120,019</u>	<u>759,807</u>
10. BORROWINGS			
Lease liability		-	34,139
		<u>-</u>	<u>34,139</u>
11. PROVISIONS			
Provision for annual leave		984,400	880,733
Provision for long service leave		792,077	842,827
		<u>1,776,477</u>	<u>1,723,560</u>
Analysis of Total Provisions			
Current		1,652,397	1,329,040
Non-current		124,080	394,520
		<u>1,776,477</u>	<u>1,723,560</u>
12. OTHER LIABILITIES			
Contract liability		<u>1,878,590</u>	<u>876,637</u>
13. RESERVES			
Property Revaluation Reserve			
The asset revaluation reserve records revaluations of non-current assets.			
14. CAPITAL COMMITMENTS			
There are no known capital commitments.			
15. CONTINGENT ASSETS AND LIABILITIES			
At the end of the reporting period, the General Committee is not aware of any contingent Liabilities or Assets not recorded or disclosed in the accounts.			

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
16. EVENTS AFTER THE REPORTING PERIOD			
The committee members are not aware of any significant events since the end of the reporting period.			
17. FINANCIAL RISK MANAGEMENT			
The association's financial instruments consist mainly of deposits with banks, short-term investments, accounts receivable and payable and bills and leases.			
The totals for each category of financial instruments, measured in accordance with AASB 9: Financial Instruments as detailed in the accounting policies to these financial statements, are as follows:			
Financial Assets			
Cash and cash equivalents - amortised cost	5	6,552,973	4,878,365
Trade and other receivables - amortised cost	6	189,669	243,135
Total Financial Assets		<u>6,742,642</u>	<u>5,121,500</u>
Financial Liabilities			
Trade and other payables - amortised cost	9	1,120,019	759,807
Total Financial Liabilities		<u>1,120,019</u>	<u>759,807</u>
18. KEY MANAGEMENT PERSONNEL COMPENSATION			
Any person(s) having authority and responsibility for planning, directing and controlling the activities of the entity, directly or indirectly, including any director (whether executive or otherwise) of that entity, is considered key management personnel (KMP).			
Total key management personnel remuneration		<u>491,077</u>	<u>459,700</u>
19. RELATED PARTY TRANSACTIONS			
Related Parties			
Other related parties include close family members of key management personnel and entities that are controlled or jointly controlled by those key management personnel, individually or collectively with their close family members.			
Transactions between related parties are on normal commercial terms and conditions no more favourable than those available to other parties unless otherwise stated.			
For the year ended 30 June 2022 there were no transactions with related parties.			

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

	Note	2022 \$	2021 \$
20. ASSOCIATION DETAILS			
The registered office and principal place of business of the association is:			
Goulburn Valley Family Care Inc.			
19 Welsford Street			
Shepparton, VIC, 3630			
21. CASH FLOW INFORMATION			
(a) Reconciliation of Cash			
Cash at the end of financial year as shown in the Statement of Cash Flows is reconciled to the related items in the statement of financial position as follows:			
Cash		789	1,300
Cash at Bank		6,552,183	4,877,065
		<u>6,552,973</u>	<u>4,878,365</u>
(b) Reconciliation of cash flow from operations with profit			
Non-cash flows in profit:			
Current year surplus (deficit) after income tax		481,571	844,169
Depreciation expense		593,658	580,201
Net (gain)/loss on disposal of property, plant and equipment		(10,383)	(2,056)
Changes in Assets & Liabilities:			
(Increase)/decrease in accounts receivable and other debtors		53,465	27,774
(Increase)/decrease in prepayments		(103,371)	(36,001)
Increase/(decrease) in accounts payable and other payables		1,362,164	109,554
Increase/(decrease) in employee provisions		<u>52,918</u>	<u>(44,520)</u>
Net cash provided by operating activities		<u>2,430,022</u>	<u>1,479,121</u>

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE, 2022

22. (a) MOVEMENT IN CARRYING AMOUNTS

Movements in carrying amounts for each class of property, plant and equipment.

	Land and Buildings - at valutaion \$	Land and Buildings - at cost \$	Right-of-Use asset \$	Motor vehicles - at cost \$	Furniture and equipment - at cost \$	Total \$
Balance at 1 July 2020	5,370,000	687,098	55,882	920,547	409,092	7,442,619
Additions	-	898,605	-	295,226	95,996	1,289,827
Revaluations	999,000	(522,447)	-	-	-	476,553
Disposals	-	-	(1,469)	(134,163)	(17,234)	(152,866)
Depreciation	-	(200,280)	(21,373)	(181,528)	(177,020)	(580,201)
Carrying amount at 30 June 2021	6,369,000	862,976	33,040	900,082	310,833	8,475,931
Balance at 1 July 2021	6,369,000	862,976	33,040	900,082	310,833	8,475,931
Additions	-	391,595	-	355,306	211,466	958,367
Disposals	-	-	-	(226,708)	-	(226,708)
Depreciation	-	(198,180)	(33,040)	(174,453)	(187,985)	(593,658)
Carrying amount at 30 June 2022	6,369,000	1,056,391	-	854,227	334,314	8,613,932

GOULBURN VALLEY FAMILY CARE INC.
ABN 99 572 820 584

RESPONSIBLE PERSONS' DECLARATION

Per section 60.15 of the Australian Charities and Not-for-profits Commission Regulation 2013

The responsible persons declare that in the responsible persons' opinion:

- (a) there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- (b) the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.



Tim Gubbins



Ann Sexton

Dated: 2nd November 2022.

INDEPENDENT AUDITOR'S REPORT

To the Members of Goulburn Valley Family Care Inc

Report on the Audit of the Financial Report

Opinion

I have audited the financial report of Goulburn Valley Family Care Inc, which comprises the statement of financial position as at 30 June 2022, the income statement, statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible entities' declaration.

In my opinion the financial report of Goulburn Valley Family Care Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

(a) giving a true and fair view of the registered entity's financial position as at 30 June 2022 and of its financial performance for the year then ended; and

(b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Information Other than the Financial Report and Auditor's Report Thereon

The responsible entities are responsible for the other information. The other information comprises the information included in the registered entity's annual report for the year ended 30 June 2022, but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.

Responsibilities of Responsible Entities for the Financial Report

The responsible entities of the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations or has no realistic alternative but to do so.

The responsible entities are responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial reports as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of the responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Adam Purtill RCA 419507

Date: 7th November 2022

160 Welsford Street Shepparton, VIC 3630

Acknowledgements

We would like to acknowledge everyone who has played a role in shaping FamilyCare over the past year including our dedicated Board, Fundraising Committee, staff and volunteers. We would also like to acknowledge major government funding bodies, other funding partners, donors and service partners.

Thank you also to the many other business and individuals who have contributed in a variety of different ways to FamilyCare's work and our community's wellbeing.

Funding Partners

- CatholicCare Sandhurst (and Communities for Children)
- Department of Health (Cwth)
- Department of Families, Fairness and Housing (Vic)
- Family Safety Victoria – The Orange Door
- Department of Justice and Regulation (Vic)
- Department of Premier and Cabinet (Vic)
- Department of Social Services (Cwth)
- Department of Education and Training (Vic)

Trusts and Foundations

- Helen Macpherson Smith Trust
- Pethard Tarax Charitable Trust
- The Flora and Frank Leith Charitable Trust

Partnerships

- Australian National University
- Australian Breastfeeding Association
- Bendigo Family and Financial Services
- Best Start
- Centre for Culture, Ethnicity and Health
- Centre for Excellence in Child and Family Welfare
- Communities for Children
- ConnectGV (Shepparton Community Share)
- Department of Education and Training (Vic)
- Gateway Health
- Goulburn Child and Family Services Alliance
- Goulburn Family Violence Executive Committee
- Goulburn Valley Health Perinatal Mental Health Service
- Goulburn Valley Health – Vulnerable Families Committee
- Greater Shepparton Foundation (previously the Community Fund Goulburn Valley)
- Iawa Collaboration – Communities for Children
- Kids Under Cover
- Kids First
- Kilmore & District Hospital
- La Trobe University
- Lower Hume Aboriginal Health & Wellbeing Project
- Merri Health
- Nexus Primary Health (The Orange Door)
- Oz Child (Alliance member)
- Primary Care Connect (Shepparton Community Share & The Orange Door)
- Primary Care Partnerships Goulburn Valley and Lower Hume
- Rumbalara Aboriginal Cooperative (Alliance member & The Orange Door)
- Supported Playgroups Victoria
- The Butterfly Foundation
- The Bridge Youth Service (Shepparton Community Share & Alliance member)
- The Parklake
- Victoria Police

FamilyCare Fundraising Committee

- Anthony Keating
- Dean Gladigau
- Gary Chapman
- Jeff Tracy
- Julie Thompson
- Kerri Bradshaw
- Neil Smith
- Shane O'Sullivan
- Karen Tidd

Councils

- Greater Shepparton City Council
- Mansfield Shire Council
- Mitchell Shire Council
- Moira Shire Council
- Murrindindi Shire Council
- Strathbogie Shire Council

Businesses, Individuals and Others:

- Allison Trethowan – Cat Holt
- Cobram Medical and Dental Clinic
- Cobram Foodshare
- Commonwealth Bank of Australia
- Commonwealth Staff Social and Charity Club (Vic) Inc
- Community Transport
- Fairleys Supa IGA
- Fire Pits R Us
- Goulburn Valley Grammar School
- Goulburn Valley Health
- Gowrie Street Primary School
- Grahamvale Primary School
- Jilleen Crouch
- Koryo Martial Arts Centre
- Mathew Davis
- National Australia Bank
- Next Office Tech
- Notre Dame College
- Rotary Country Women's Association Tatura
- Rotary Shepparton
- Share the Dignity
- Shepparton Foodshare
- Shepparton Mazda
- Shepparton News
- Shepparton United and Tatura Football and Netball Clubs
- St George's Road Primary School
- Wallan Primary School
- WillPrint
- Wilmot Road Primary School
- Wood Tuners of the GV

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